



Reporting Solutions

The Easy, Effective Way to Manage Your Payments.



Whether you are looking for an online tool for a single location or a powerful reporting solution to manage your enterprise, Elavon provides information that's right on the money.

Information That's Right on the Money

No matter what your business, or how sophisticated your accounting infrastructure, chances are, you could manage your payment activity more efficiently and effectively.

The key is having the right information when you need it, so you can make adjustments, deal with unexpected issues, and take advantage of promising opportunities.

Elavon offers a comprehensive range of flexible, effective reporting solutions to help you profitably manage your payment activity, track the status of specific transactions, and reduce your expenses.



MerchantConnect — The Online Window to Your Payment Processing Account

MerchantConnect, our web-based real-time service, provides the streamlined and secure reporting you need. You can quickly and easily access payment information, while protecting cardholder and account data. It's at your fingertips when you need it.

MerchantConnect offers two service levels: Basic and Premium

MerchantConnect Basic

MerchantConnect Basic provides a single log-in for a single location and features the ability to manage your account and have convenient access to important reporting and support information.

My Account

My Account provides you with fast access to all the information you need to manage your account. Reviewing your merchant profile, viewing your statements, and maintaining account information is just a few clicks away.

My Reports

My Reports shows you timely and secure accounting information including deposit summaries, transaction activity, chargeback and retrieval status and links to report sites for Elavon's Electronic Gift Card and Electronic Check Service programs.

Support

The Support Area makes it easy to find comprehensive information about transaction processing, industry mandates, product support and practical tips for how to control processing costs and improve your bottom line.

- The Interchange Information Area helps you better understand the rules and regulations that determine transaction pricing. Included are charts that outline qualification categories and helpful information on how to prevent downgrades.
- The Compliance and Data Security section provides valuable payment industry guidelines and best practices to help you safeguard your customer account information.

MerchantConnect Premium

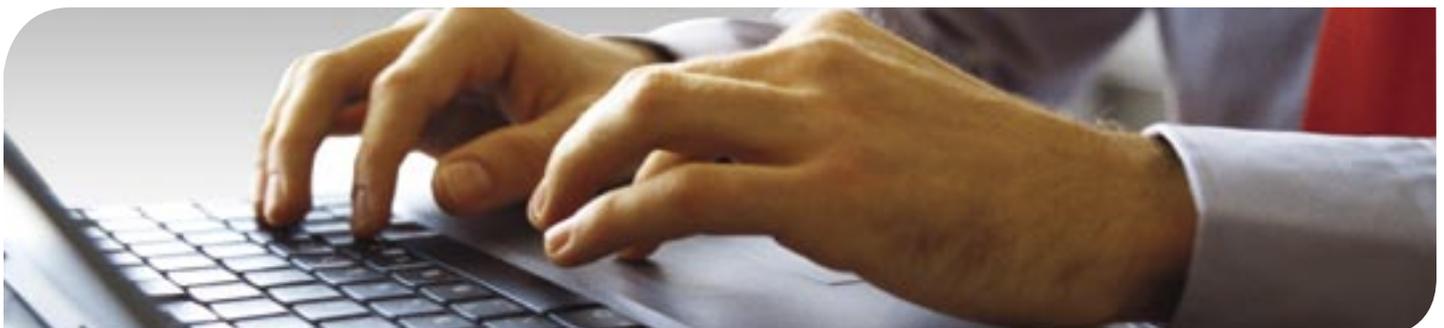
MerchantConnect Premium provides a flexible solution for managing payments across multiple locations.

In addition to all the features provided in our Basic service, MerchantConnect Premium provides hierarchical reporting and the ability to aggregate data from multiple locations. This enables an individual store manager to access reports on a single outlet, while a regional or corporate executive could use one log-on to view consolidated payment information on all the stores or geographic regions under his or her authority.

MerchantConnect Premium offers more comprehensive and versatile reports. For example, most reports cover a year's worth of activity rather than the six months provided with the Basic service level. Data is searchable, and can be exported to a spreadsheet or another application for further analysis.

Other services include:

- Informative interchange qualification reports that summarize your payments, classify qualification rates, and provide insight as to why transactions are downgrading.
- The ability to easily "drill down" to view batches of transactions grouped by card type or batch reference number, or to find additional detail such as authorization information and truncated card numbers.
- An innovative transaction search feature that enables you to search by credit card number, invoice number or other criteria.



Manage All Payment Activity

Elavon's reporting solutions are designed to provide you with critical information that can have a big impact on your bottom line. Among the reports that you'll receive are:

Settlement & Batch

Provides summaries of daily batch settlement and transaction detail, card types (including credit, debit, and fleet), and electronic checks.

Chargebacks

Contains information such as date, amount, reason, card number, and reversal date. In-depth information helps you efficiently respond to chargebacks to better manage costs.

Retrievals

Provides information on retrieval requests similar to what's provided in chargeback reporting. Helps with timely management, to reduce the percentage of retrieval requests that may progress into chargebacks.

Interchange Summary*

Enables you to better understand how transactions are qualifying, allowing you to minimize processing expenses by recognizing downgrades.

Transaction Search*

Credit card number search that includes authorization and settlement detail.

*Available exclusively on MerchantConnect Premium



Easy Access to Information

The online account information and robust reporting gives your business the tools needed to manage your payment processing more efficiently and effectively. Here are just a few of the valuable reports available through MerchantConnect.

Settlement Report

Merchant Name	Amount	Card Type	Settlement Date
ABC STORE	\$123.45	CC	12/15/2015
DEF STORE	\$456.78	CC	12/15/2015
GHI STORE	\$789.01	CC	12/15/2015

Merchant Information		Case Information	
Merchant ID:	00000000	Case ID:	10000000
Merchant Name:	SPRINT F&E AT THE STORE	Charge Code/Reason:	First Chargeback
Store No.:	000	Response Status:	Pending
File:		Case Created:	12/15/2015
Transaction Amount:	\$100.00	Case Age:	4
Transaction (Settle) Date:	12/15/2015	Response Expiration:	9/15/2016
Account No.:	000000000000	Days Left To Respond:	28
Credit Card Type:	MC	Debit/Credit Amount:	\$100.00
Issuing Bank:	CITIBANK N.A.	Financial Action Date:	12/15/2015
Batch/Tran No.:	000000000000	Financial Status:	Pending
Auth No.:	0000000000000000	Chargeback Reason:	Defect
Authorization Code:	123456	Chargeback Critical Date:	12/15/2015
		Reason Code:	8037

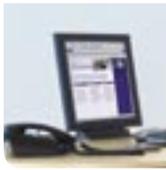
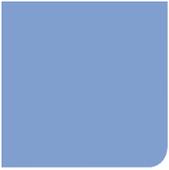
Chargeback Detail

Card Type	Interchange Level	No. of Transactions	Net Sales	Average Total	Percent of Charge
CC	1	100	\$100.00	\$1.00	1.00%
CC	2	200	\$200.00	\$1.00	1.00%
CC	3	300	\$300.00	\$1.00	1.00%

Interchange Qualification Summary

Reporting Tools
To Meet the Needs
of Your Business.





Custom Reporting — The Reporting Solution Matched to Your Specific Needs

For retailers with specific report requirements, Elavon offers fully customized solutions. You receive in-depth analysis of virtually any information that you might need — produced for any time period, in any format. Data can be summarized or detailed through a variety of hierarchies - from chain, to region, to store and to individual batch. Integration with enterprise systems eases overall accounting functions.

Another Reason to Count on Elavon

Whatever reporting solution suits your needs, you can count on Elavon. All of our offerings comply with card association requirements related to data security. Equally important, our easy, flexible reporting solutions will grow as your payment needs expand — from credit and debit card processing to electronic check processing and electronic gift cards.

